

## **RECLAMATION OF PRODUCT.**

We regret that our product does not live up to your expectations and for the inconvenience it entailed. We are very grateful to you for giving us the opportunity to fix this in the best possible way.

Because we offer quality solutions, we are committed to replacing all products that are not up to scratch and we obviously want to make sure that you get a new one and it will be flawless.

Provided that the guarantee is valid, we will then send a replacement product, and a return slip.

Once you have received the new product, please return the defective product within 14 days of not invoice for the replacement product to be sent out.

We ask that you return the defective product in the same packaging which the replacement product was sent in.

For us, service is a part of the concept of quality and our customer service team are on hand for you weekdays between 08:00 and 16:45 if you have questions about your return.

Phone: +46 8-766 70 00

E-mail: [kundservice.se@rahmqvist.com](mailto:kundservice.se@rahmqvist.com)

Website: [www.rahmqvist.se](http://www.rahmqvist.se)

Sincerely,

Rahmqvist Group

Customer service